

ComproView

Video Management Software



User's Manual Version 2.0

www.comprosecurity.com

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Quick Finder

Here we provide the quick finder to help quickly find the information page you want for using the ComproView software to secure your home or office.





Table of Content

Overview	7
Installing Compro Software	8
Installing IP Camera Hardware	9
Add IP Camera in ComproView	9
Add IP Camera (Express Setup/Quick Setup)	9
Add IP Camera (Manual Setup)	12
Set Detection	16
Set Recording	16
Set Schedule	20
Playback files	21
Main Console Introduction	23
Viewport Menu	24
On Screen Menu	
Center Mode	27
Digital PTZ	27
Panorama PTZ	
PTZ Control	
CPU/Disk/NET Information	32
Event Index / Log menu	33
How to use the log listing	
Log search	35
Main Console Panel	
Playback	
ЕМар	42
How to set up EMap	43
Backup	45
How to Back Up in Manual mode	46
How to Back Up in Schedule Mode	47
Setup / Configuration	50
System	50
System	51
General	52
User Interface	52
Log	53
Camera Setup	54

Channel and Chanel Preview	54
Device	54
General	57
Recording	58
Action Event (Alert)	60
Notification	61
Detection	62
Channel and Channel Preview	64
Motion Detection	64
Audio Detection	65
Schedule	66
Device & Operation	66
Mode	67
Time	67
Operation	67
Schedule List	67
User Setup	68
Group Setting	69
User Setting	70
I/O Control (Digital Input / Output devices)	71
Channel and Chanel Preview	71
General	72
For each Sensor / Input Devices	72
For each Alarm / Output Devices	72
Alert Setup	73
E-mail	74
ЕМар	75
Message	75
Sound	75
User Audio	76
Storage	77
Network	80
RTSP	80
Voice Out	80
Troubleshooting	81

Overview

ComproView is a powerful video management system, capable of accessing and maintaining IP network type devices (including IP cameras and other Input/Output control devices) which are either made by Compro Technology or other surveillance device manufacturers.

This manual will provide comprehensive understanding of the powerful functions are built-in ComproView and also elaborate in details of how to utilize these functions in the easiest way possible. Quick Start guide is included for quick ComproView setup with the most common system settings to get you started in the shortest time possible. Should you encounter issues using ComproView and cannot find a satisfactory solution from this manual, please contact our support through support@comprousa.com.



Installing Compro Software

System requirement

Operating System

Microsoft® Windows® XP Professional, Windows Server 2003/2008 R1/R2, Windows Vista, Windows 7

CPU

Intel® Pentium® 4, 2.8 GHz or higher (Core 2 recommended).

RAM

Minimum 1 GB (2 GB or more recommended).

Network

Ethernet (1 Gbit recommended).

Graphics Adapter

AGP or PCI-Express, minimum 1024 x 768, 16 bit colors.

Hard Disk Space

Minimum 1 GB free hard disk space available, excluding space needed for recordings.

Before installing NVR Station software, please make sure the IP camera(s) were installed on the network so the software can add them into NVR Station channels. To install the software, insert the installation CD supplied with the camera into your CD-ROM drive, and the iWizard installer will start automatically, and then please choose to set up your device and follow the on-screen instructions to go to the last step that prompts the installation of NVR Station.

Afterwards, follow the on-screen instructions again to install NVR Station. After a system restart, you will see the **iWizard** and **NVR Station** icons on your desktop. Double-click the "NVR Station" icon to execute the NVR Station program.

Note: You can also run the NVR Station installer by browsing the contents of the installation CD with Windows File Explorer and double-click on the "setup" executable.

Quick Start Guide

Here provides a guide to set up your IP camera in ComproView and quick setup for detection, recording, schedule, and playback recorded files. For more detail settings, please refer to the related chapters.

Installing IP Camera Hardware

Before running ComproView, you will need to complete the installation and configurations of camera(s) and other devices (such as I/O).

Step 1: Setup the IP camera(s) by following IP Cam installation manual.

Step 2: Make sure IP camera is connected to the network.

Add IP Camera in ComproView

Once the hardware and software installations are done, user can start configuring the ComproView by adding cameras and setting the detection range.

Add IP Camera (Express Setup/Quick Setup)

 Having logged into ComproView (the default user name/password are both 'admin'), you will be greeted by the Quick Setup Wizard. The Wizard shall guide you through the setup process.



mera search		
P Address	Nume	Model
92.168.0.103 92.168.0.104 92.168.0.104 92.168.0.114 92.168.0.114 92.168.0.115 92.168.0.115 92.168.0.154 92.168.0.154 92.168.0.156 92.168.0.165 92.168.0.244 92.168.0.244 92.168.0.244	COMMO 2950 - 0016/910/F131 COMMO 2950 - 0016/910/F132 COMMO 2950 - 0016/910 COMMO 2950 -	12 5000 15 5000 16
ogress:		
	Uper Name: Passwo	ard: ReScan

When you see "Quick Setup" page, please choose one camera which you desire to operate, and then enter **User Name** and **Password**. After settings are done, please click "**Next**" and set up.

2. When you've reached the end of the quick setup and wish to set up more than 1 camera in the system, please check the "Use this Wizard to set the next camera" setting and press the finish button to repeat Step 4 until all available cameras had been set.

IP Address:	192.168.0.239	CH:	1
Camera Model:	IP50W	Name:	Channel-1
Jser Name:		Format:	MPEG-4
		Resolution:	320×240
		Detection:	Motion Detection
5chedule:	Normal: Nonstop Record		
Save Path:	Path1: C:\Compro\ComproView	(100)	
	<		Lise this Wözard to set next camera

Once the above are done, your security system had been set.

Lastly, all of the schedule, detection and recording will only be started when you enable the "Start all" option as shown blow. Otherwise the system will only be in passive viewing mode and no alarms will be triggered.



Note: You will not be able to change any of the system's setting when its "armed", you must "disarm" the system by selecting the "**Stop All**" function.

Armed \rightarrow monitoring, disarm \rightarrow stop monitoring.

Add IP Camera (Manual Setup)

Should you wish to manually setup the camera, you can do so via the "Setup" button located on the navigation bar. Once the Setup button had been pressed, user should see the main console panel below the live view window, please go for Setup \rightarrow Camera menu \rightarrow One click for Device column \rightarrow Setup.



3. After IP Camera setup dialog is opened, if user does not know how to lay on the setting, please press the "**Detect**" button for search the device.



4. If the desire model shows up on above column, please select it and enter user name/password. Then press "Add" button to add in the system.

'honnol 1	IP Address	Name	Model	~
.nanner-i	192,168,0.9	COMPRO IP50W - 0018EB10E6EA	IP 50W	
	192.168.0.18	COMPRO IP50W - 0018FB10F6F8	IP 50	
P Addres	192.168.0.41	44	IP 50	
	192.168.0.68	COMPRO IP50 - 0018FB10F4E0	IP 50	
Hostna	192.168.0.69	COMPRO IP50 - 0018FB10F4E1	IP 50	
	192,100,0,71	COMPRO IPSU - 0010PB10P4E4	1P 50 1D E0	
192 -	192.168.0.74	COMPRO IP50 - 00101 0101 425	IP 50	
_	192.168.0.76	COMPRO IP50 - 0018FB10F4DF	IP 50	
Iser Nam	192.168.0.78	COMPRO IP50W - 0018FB10F4E2	IP 50	
Joor Hadin	192.168.0.79	TCP query timeout		
	192.168.0.80	COMPRO IP50 - 0018FB10F4E7	IP 50	
	192.168.0.86	COMPRO IDS0 - 0018EB10E6EC	- TP 50	
accword	192.168.0.100	COMPRO IP70 - 0018FB10F060	IP70 Wireless	
assword	192.168.0.140	COMPRO IP50W	IP 50W	
	192.168.0.141	COMPRO IP70 - 0018FB10F062	IP70	(77)
	192.168.0.148	COMPRO IP50W - 0018FB10F128	IP 50W	×.
TSP Por				
	Progress:			lio
TTD Dor				
ITTE FOI				
	User M	Jame: Passwo	rd:	ReScan
Protocol:				
			Add	Cancel

5. If user wants to add the new IP camera manually, please enter "Camera Name", "IP Address", "User Name", and "Password".

|--|

The default user name and password is "admin".

6. After the IP Camera device is decided, the following options are still available for user to change or confirm

Manufacture:	IP camera's manufacturer like Compro	
Model:	IP camera's model number like IP540	
Stream:	Determine which video stream to be used for live/recording	
Format:	Video compression codec like H.264	
Frame Rate:	How many pictures should be recorded per second	
Resolution: Video size like 1280x1024 (SXGA)		
<i>Compression:</i> Video quality which is define by bitrate like 1.5Mbps		
Rotation:	Flip the image for example in 180 degree for ceiling mounted	
Enable Audio:	Record with audio sound	
E	Receive signal from digital input sensor and control digital	
Enable IO:	output relay	
Enable PTZ: Control Pan/Tilt/Zoom device		
Enable Low Light Mode:	Adjust exposure level to enhance picture quality when the	
LINDIE LOW LIGHT MODE.	ambient light is insufficient	

After all the selections are ready, presses the **OK** button to close the IP Camera setting.

- 7. Upon IP Camera Setup is completed, please press "Apply" button to memorized the setting and then press "OK" button to close the setup dialog.
- 8. After the IP camera setting is completed, please wait a while for connection. After user see the image on the screen, and then user could start to execute the monitoring function.

Note:

When you connect the IP camera at the first time, the software will check the IP cam firmware version for the compatibility. If the firmware version is older than required, it will inform you to upgrade the firmware, please click the channel screen and select the "**Upload**" to upload the firmware from your PC to camera and install it.



Firmware Uplo	ad	
Language:	_	
Model:	IP540 Series	Refresh Info.
IP:	192 . 168 . 0 . 133	Scan
HTTP Port:	80	
Firmware:	C:\Program Files\Compro\Comprc	Browse
Version:	1.47 -> 1.48	
Progress		
	Upload	Exit

Set Recording

Now we will continue to set up recording option. Follow the number sequence from the image below

System Q Camera ()	Channel eral Image: State and State
	Connect Auto Scan Duration: 3 Second(s) Camera Time Out: 3 Second(s) Pre-Recording: 3 Second(s) Pre-Recording: 3 Second(s) Pre-Recording: 3 Second(s)
	Post-Recording: 3 Second(s) Setup PAddress: 169:254.243.201 Format : MPEG-4 2. Camera menu Acti Non Stop
Alert Storage	Event List: Notification List: Motion, Missing, Foreign, Scene, IO Input, Manual, Au Record, IO Output, Sound IO Input: Setup IO PTZ Preset: PTZ
8. Start	1. Setup OK Cancel Apply
	U ► 2009/03/30 Monday 15:15:46

- Step 1: Open Setup.
- Step 2: Open Camera menu.
- Step 3: Select Channel(s).
- Step 4: Enable Recording option.
- Step 5: Select Recording method (Non Stop).
- **Step 6:** Press "Apply" to save the changes.
- Step 7: Press "OK" to close Setup.
- Step 8: Press "Start" to start recording.

Set Detection

As alternative to Non-Stop recording you can use event-driven recording to save disk storage like recording method based on motion activity and/or audio detection.

- 1. Please change the recording method to "Event"
- 2. Configure Pre-Recording time by selecting how many seconds should also be recorded before motion/audio detection (event)
- 3. Configure Post-Recording time by selecting how many seconds should also be recorded after motion/audio detection (event)
- 4. (Optional) Configure the recording video length

System © Camera	Channel Cha
\odot	Device Recording
Detection	Connect
Ŀ	Auto Scan Duration: 3 Second(s) Method: Event 10 Seconds
Schedule	Camera Time Out: 30 Second(s) Pre-Recording: 10 Second(s)
8	Setup IP Camera : Compro IP70
User	Format: MPEG-4
£	Resolution : 320x240
10	Event Notification
((-))	Notification List: ID Dutnut
Alert	Event List: Motion, 10 Input, Manual, Audio, Video Signal L
C	IO lisput:
Storage	PTZ Preset: None PTZ Group: None >
₽	
Network	OK Cancel Apply

Note: The Event-Recording time will be overridden if motion/audio detection is still active.

Follow the number sequence from the image below to configure motion/audio detection behavior.



Step 1: Open Setup.

Step 2: Open Detection menu.

- Step 3: Select Channel(s).
- Step 4: Enable motion or audio detections.
- Step 5: Press "Apply" to save the changes.
- **Step 6:** Press "OK" to close Setup.

Step 7: Press "Start" to start detection.

Enable	Click the checkbox to enable detection feature	
	The time interval to wait before performing the next detection. If the	
Duration	motion/audio activity is still in progress after time-out, the recording will keep	
	active as well; otherwise the recording will be stop.	
	Using high sensitivity a few pixels (changes in picture) will be considered as	
Sensitivity	motion or vice versa a lot of changes are required to be qualified as motion	
	when sensitivity is configured as low.	

Now we have turned on Motion Detection, which will display an indicating light on the upper right corner of the channel. (Display in green/red.)



Set Schedule

After we have configured Recording option, we will set up a schedule to record images during normal office hours (9AM to 6PM) every day.



Follow the number sequence from the image below

- Step 1: Open Setup.
- Step 2: Open Schedule menu.
- Step 3: Select the camera/channel for schedule time
- Step 4, Step 5: Set Start/End Time. User can also click the time line to drag the start/end time.
- **Step 6:** Press "Add" to complete schedule recording.

Playback files

After several recordings have been made through the days, we can use Playback function to view our recordings.

Follow the number sequence from the image below

Open Record Preview	Date & Time 2009 / 7 SUN MON TUE WED THU FRI SAT 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	Cnannel Record File List: Display Day(s) All Channel Channel Image: Channel
Playbac	yback from 10 31 kup files	Filter - Channel 5 Motion Sensor Manual Audio - Channel 6 Orlannel 7 - Channel 7 Orlannel 8 - Channel 8 Orlannel 9 - Channel 10 Search Reset - Channel 11
	Camera Action	Preview Phable Play 5 Sec Play 5 Sec Click to play Record always Record on motion Record on event
1. Playback	19:13:51	

- Step 1: Open Playback.
- Step 2: Select one of the recorded file to playback.
- Step 3: Double click to play the video.

Also, you can playback the video from backup files, please select the "External Path" in the "Filter & Search" field, and browse the folder with backup file to playback.



Step 1: Press Play button for playback file chosen. **Step 2:** Press OK to close playback panel.

2. Press OK to close playback

When you playback the video, you can controls the video playback panel below, also, you can use the tool on the right panel

Snapshot	Save current playback frame (picture) as static Windows Bitmap image (bmp)
Export	Save playback video in Windows Media compatible video format (wmv)
Print	Print current playback frame (picture)
Zoom In	Use digital zoom to enhance a specific area of interest for playback
Zoom Out	Restore digital zoom enhancement to default recording view size
Bookmark	Set a/multiple specific time(s) of interest for later reviewing process

Main Console Introduction

This is the main console panel of ComproView, which is the most frequent surveillance interface you will be using. Many functions are built-in within the main console panel, which includes Playback, main functional buttons (including system configuration), status indicators, viewport change options, event index, and also PTZ control. Before start using most of these functions on main console panel, you will need to connect channels to cameras. For instructions on camera connections, please refer to Quick Start guide or camera setup chapter in this manual.



Viewport Menu

There are different view selections to choose from. Use the following buttons to change viewports.

1CH view	4CH view	6CH view	8CH view	9CH view	10CH view
10CH (B) 21CH view	10CH (C)	13CH view	16CH view	17CH view	P
25CH View	29CH view	32 CH view	w Full Screer	n Auto Scan	Snapshot

Full Screen: full screen the selected channel.

Auto Scan: select a viewport type, channels will cycle through. Snapshot: Select a channel and click to Snapshot.

24

Below are some channel view samples:

1 channel view



6 channel view



4 channel view



8 channel view



10 channel view (C)



16 channel view



25 channel view



13 channel view



17 channel view



32 channel view



On Screen Menu

On screen menu is a quick access to several common functional buttons when needed. This menu is activated by a simple mouse right click on any previewing channel of the main console. **Note:** The On Screen Menu is independent in each channel.



Connect: Connect current channel.

Disconnect: Disconnect current channel.

Camera Setup: Click into Camera setup page.

Channel Setup: Click into channel setup page.

Detection Setup: Click into detection setup page.

Record: Start recording current channel manually.

Stop: Stop recording current channel manually.

Manual Trigger: Manual triggers the current channel.

Viewport (1~16): Switch to different channel in this viewport window.

Viewport (17~32): Switch to different channel in this viewport window.

Center Mode

In this mode, you can click with mouse to any area on the screen, and the camera will rotate to the area and make it in the center of screen.



Click the mouse on the red area, and the camera will move to make it in the center.

Digital PTZ

When you enable the Digital PTZ function, the Zoom area will be accessible, and you can click "+" or "-" to zoom your screen.

This function can works for both fixed and digital/optical zoom lens.



Click the "+" button to zoom the screen and click the direction key to move to the area you want.

Also, you can direct use your mouse to zoom any area you want.



Put your mouse cursor to the area you want, and scroll up the mouse. The area will be zoom in.

Panorama PTZ

When you select the panorama PTZ mode, it will activate the Panorama PTZ control. Please click the "Setup" button to configure for the first time.



Click "Scan" to scan and generate a panorama picture for your area.



After scanning the whole area, it will show a panorama picture of all visible surveillance area. (Pan View angle from $180 \sim -180$ degree, Tilt View angle from $90 \sim -90$ degree.)

Note: The non-support angles of your camera will shows black. Now you can click any place on the picture, and the camera will move to the selected area.



No. Object Name 1 Home 2 RU 3 RD 4 LU 5 LD	Scan Stop Refresh	In here Edit Pi list. Th switch points.
	Add Preset Edit Preset OK	You car button pointed

In here, you can Add and Edit Preset Point to the list. Then you can quick switch to check all preset points.

You can use the "Refresh" button to update the pointed area screen.

PTZ Control

If a PTZ camera(s) is connected to ComproView system, you can use PTZ control panel to make PTZ movements of the camera(s).

PTZ (Pan-Tilt-Zoom) camera control is located at the right of the main console panel. Please note that not all cameras support PTZ mode.



Directional controls:

8 directional camera movement plus home preset points

Up / upper left / upper right / left / right / lower left / lower right / Home

Zoom In: Enlarge the focused item with greater details **Zoom Out:** Restore the area of view

Move to Preset Points: Move PTZ camera to the Preset point Preset Group: Create / Delete / Edit preset groups Edit Preset Points: Add new preset points or edit existing preset points

Patrol Group: Create / Delete / Edit patrol groups Patrol Group Go / Stop

Speed: PTZ movement speed adjust (+ faster / speed (1~10) / slower) Focus: Closer view / Auto focus / Further view Iris: Larger opening (brighter) / Auto iris / Smaller opening (dimmer)





Speed	Focus	Iris
+	*	
5	I	X
	<u>A4</u>	0

CPU/Disk/NET Information

The information area in the right side of ComproView shows the current CPU loading, Disk using percentage, and Network loading.



If the CPU loading is too high, please try to close other running applications.

If the system is out of space for storage, the disk will display in red, please go back to set up for more storage space. If the network loading is heavy; please try to close the other network bandwidth required applications. (Ex. P2P bittorrent download, YouTube video watching.)

Event Index / Log menu

Event Index/Log is a very important component of the surveillance system. It allows users to quickly retrieve information about either channel event, camera event, system user connection, or all other types of system operations.

Log list in ComproView is located at the top center of the main console panel. And the log list can be activated by Event Index which is located at the right of main console.

When log search function button is pressed, the log search panel will open at the bottom part of the screen.



Log type: Log records are categorized into Camera, Channel, Connection, and System.

How to use the log listing

Log contains much useful information. Each log stores different types of info. All are sorted by record number (No.), date/time, channel, type (event type), duration (per event), and message (additional information). Click on one of these categories to rank / sort the log list items.

Log records are categorized into Camera, Channel, Connection, and System:

Camera log: record Events triggered from cameras. Channel log: record Camera connections. Connection log: record Remote client connections. System log: record all System operations.

*	NO.	Date/Time	Channel	Туре	Duration	Message	^
	4	2008/05/07 15:36:37:51	16	Motion	-		_
	5	2008/05/07 15:36:37:51	11	Motion	-		
	6	2008/05/07 15:36:37:53	1	Motion	-		
	6	2008/05/07 15:36:37:53	1	Motion	1:7		
	5	2008/05/07 15:36:37:51	11	Motion	5:3		
	4	2008/05/07 15:36:37:51	16	Motion	5:3		
	7	2008/05/07 15:38:15:51	6	Motion	-		
	8	2008/05/07 15:38:16:48	11	Motion	-		
	9	2008/05/07 15:38:16:50	1	Motion	-		
	10	2000/05/07 15:00:14:51	17	Making			
	9	2008/05/07 15:38:16:50	1	Motion	1:7		
	7			1.1000011			
	8	2008/05/07 15:38:16:48	11	Motion	5:1		
	10	2008/05/07 15:38:16:51	16	Motion	5:3		×

Example of an event listing in the Camera log:

No.	Date/Time	Channel	Туре	Duration
9	2008/05/07 15:38:16:50	1	Motion	1:7

It displays <u>the 9th record</u>, incident happened at <u>15:38:16</u> (:50 out of: 100 is half a sec long) on <u>2008/05/07</u>, on <u>channel 1</u>, <u>Motion</u> type event, with duration of <u>1 and 7/100 second</u> long

Log search

Log search uses three different types of data filters to locate the exact log file you are looking for. You can use either one or more of these data filters (channels, filters, time) to perform a log search. The Log search result listing will locate on the right side of the log search window.

Sample log search:

To look up any detection event happening on channel 6, you will start by selecting channel 6, highlight DET (detection event search filter), then press search start. You will obtain a list of channel 6 detection events on the right side (as shown in figure below).

Data Filters				Sea	rch re	esults
Log Search Panel		c====				
Chappel	Date & Time	🔺 NO.	Date/Time	Channel	Туре	Message
Channet		99	2009/01/05 10:27:16:57		System	System Startup
12345678	💭 Enable	524	2009/01/05 11:46:58:92	-	System	System Startup
		563	2009/01/05 11:50:40:62		System	System Sound On
9 10 11 12 13 14 15 16	Start Date: 2009/ 1/ 6 🛛 👻	570	2009/01/05 11:58:38:59	352	System	System Sound On
		571	2009/01/05 11:58:40:26	-	System	System Sound On
Filtor	Start Time: 上午 11:00:42 —	572	2009/01/05 13:15:41:10		System	System Sound On
• Filler		573	2009/01/05 13:15:45:56	2 <u>-</u> 0	System	System Sound On
	End Date: 2009/ 1/ 6	616	2009/01/05 14:57:14:17	-	System	System Startup
SYS CAM DET SCHE		629	2009/01/05 15:06:07:53	252	System	System Sound On
	End Time: 上午 11:30:42 —	630	2009/01/05 15:06:08:65	3 4 30	System	System Sound On
			05 15:56:27:54	-	System	System Startup
USER SENR ALM ALT			05 18:48:14:23	352	System	System Startup
	Sea	arcn sta	art 05 20:02:29:29	-	System	IO Off
FILE NET MISC			05.20+02+30+85		System	ΤΟ ΟΝ

Channels: Log search Channel selection (select from CH01~CH32).

Filters: Log search Filter selection (SYS, CAM, DET, SCHE, USER, SENR, ALM, ALT, FILE, NET, MISC).

SYS	System event	ALM	Alarm event
CAM	Camera event	ALT	Alert event
DET	Detection event	FILE	File event
SCHE	Schedule event	NET	Network event
USER	User event	MISC	Misc. event
SENR	Sensor event		

Date/Time: Log search Start date/time, End date/time

Main Console Panel

The followings are the main functional key buttons on ComproView main console panel.



Main: Logout / Minimize / Quit ComproView.



Start All: Start monitoring task on all cameras.

Start by Channel: Start to monitor by selected channels. (A camera selection window will pop up).

Stop Recording Schedule: You can click here to start or stop processing the schedule recording.

Lock System: Lock the system to prevent unauthorized access. It requires entering the username and password to unlock.

Minimize: Minimize the ComproView to system tray.

Full Screen: Toggle to full screen mode.

About ComproView: The information summary and version control number of this ComproView software.

Logout: Logout the current user.

Quit: Quit ComproView.
- Start/Stop All: This function starts/stop all of the monitoring in ComproView.
 - Playback mode: Open Playback window. See Playback (Page 43).
- Setup: Include setup menus for System, Camera, Detection, Schedule, User, I/O, Alert, Storage and Network (Page 54).
- **EMap**: Open EMap menu. See Emap (Page 47).
- **Backup**: surveillance system backup settings, providing either manual backup or scheduled backup (Page 49).
- **I/O Control**: I/O Control Enable/Disable switch.
- d:
- System Sound: System sound on/off.
- **Talk**: If you have microphone, you can start talking directly to the people at the camera side.

Playback

This is the Playback menu page. All available recordings done by ComproView system can be access through here. An intuitive smart search toolbox is built-in here to help you identify target specific critical event within minutes among all recorded files from the database.

After Playback menu is opened, you will be able to see a list of recorded files which appear at the upper-right side of the Playback menu. These files can be identified by its type of recordings (Motion/Event/Schedule) and time of recording. Just choose a recording item from the list and double click to play or use the play button in the Play control panel to play the file.



Date / Time: Determine the date & time range by selecting start/end time frame to list all available recorded files.

Channel: Select which channel(s) you would like to search.

1. Select the date and time frame. Enter the Start Date/Time and End Date/Time.

Date	& Tim	1e					
		2	009 /	1		• •	
SUN	MON	TUE	WED	THU	FRI	SAT	
				1	2	3	
4	5	6	7	8	9	10	
11	12	13	14	15	16	17	
18	19	20	21	22	23	24	
25	26	27	28	29	30	31	
E	nable						Time search enabled with Start time
Start: 2009/ 1/ 5 🛛 🚽 上午 12:00:00 -				上午	12:00):00 ÷	(12:59:00 PM, 2009/1/5) to End tim
End: 2	2009/	1/ 6	-	上午	12:00):00 ÷	(9:33:25 PM, 2009/1/6)

2. Select camera(s) or channel(s) that might contain event you are looking for.

3. Apply smart filters like Motion, Sensor, Manual and Audio to narrow down selection.



Filter: To choose one of them (Motion, Sensor, Manual and Audio) to search.

Record File List: The entire file listed at this section.

Camera Action:

To display the selected file of Record File List with correspondence. **Preview play:**

Preview the selected video for 3-10 seconds when you click the recorded file from the list.







There are some useful tools when you playback the video:

Snapshot: Snapshot screen to bmp file.

Export: Export video to .wmv file format.

Print: Print out the current screen.

Zoom In: Zoom In video screen.

Zoom Out: Zoom Out video screen.

Bookmark: Bookmark specific time frame (you need to pause the frame you want) and mark it for future use. You can Open, Edit, Delete, and Delete All Bookmarks of the playback files.



ЕМар				
E-Map Editor Device List Device Device Camera	System Message You have not choose an Emap yet, do you want to add a new	EMap List New Delete EMap		
	Emap now? Do not show this message again Yes No	Device Linker List		
	Picture Device			

EMap is an excellent tool for security personnel to have an overview of your surveillance system intuitively. When an event like break-in (motion) happens, the system will pop up a graphical floor plan with live view window that allows user to know the exact location and what to expect within seconds, it also allows an immediate reaction of system operator and to conduct all the required security protocols directly,



Note: The system will prompt you to add a new Emap, if you are running it for the first time.

How to set up EMap

On the right side of the EMap editor menu, you will see the following.



New: load up new image for EMap.

Delete: delete current image loaded EMap.

You can use the picture control bar to change the map appearance

- Zoom in/out
- Rotate clockwise/counter-clockwise
- Flip horizontally/vertically
- Reset (back to original map orientation).





Use Drag&Drop procedure to place them on the Emap. For each device icon, you can also rotate clockwise/counter-clockwise and delete to remove from the Emap (device icon).

At the Device Linker List

Here you can see a list with all devices connected to ComproView system, including all cameras (IP and analog) and other I/O devices (sensors and alarms).

After all devices are in place, you would be able to access each device on the EMap through the Device Linker list on the right side.



Backup

When a need arises for data backups, ComproView provides an easy and quick method of backup process.

Data	Database
Channel	First record 2009/ 1/ 5 - 14 o'clock Last record 2009/ 1/ 6 - 11 o'clock DB size 2.546 GBytes
Settings Manual Schedule	Method O Hard Disk Storage
First record: 2009/ 1/ 5 • 下午 02:00:00 ÷ Last record: 2009/ 1/ 6 • 上午 11:00:00 ÷ Destination: Browse	Device: BENQ DVD DC DW200S
	Remove the files after backup

- 1. Select which cameras (channels) recordings should be archived.
- 2. Select manually or by schedule control to perform backup process
- 3. Select where to store the video archives (Hard Disk Storage or Disc Burning)
- 4. Press calculate button to estimate if required storage space is available and then press Start button to execute backup process.

Hard Disk Storage: utilize hard disk space to perform data backup. (Note: must add backup directory in Storage menu).

Disc Burning: utilize Disc Burning to perform data backup. Make sure there is a Disc Burning device available in the system. Then select what **Channels** of past recording data will be archived.

Channel (CH1~32): select what channels of records will be archived.

Settings:

You may need to select either Manual mode or Schedule mode.

If a user would like to backup now, select **Manual** mode.

If a user would like to backup in a particular time in the future, select **Schedule** mode.

How to Back Up in Manual mode

1. Select Mode Schedule	2. Select the starting / ending dates and time of records
First record: 2009/ 1/ 5 🗾 下午 02:00:00 芸	[]
Last record: 2009/ 1/ 6 上午 11:00:00 ÷ Destination: Browse	3. Browse backup saving directory
	Progress Bar
Start Stop	- 4. Start button

After selecting backup method and channels, select **Manual** mode. Set the time frame of data to be archived, both the beginning time (**First record**, date and time) and the end time (**Last record**, date and time).

Then, browse the **Destination** directory.

Lastly, press Start and begin backup process.

Backup progress bar is provided above **Start** button to help you monitor current backup progress.

How to Back Up in Schedule Mode

Please select the backup method (Hard Disk storage, Disc Burning) first, then select **Schedule** mode.

If there is no any storage device list on the Hard disk Storage location table, please select your back up location from Setup \rightarrow Storage.

Now you will see the backup drive has been setup. (No.1, Location E:)



Data Channel	Database First record 2009/ 8/13 - 11 o'clock
	Last record 2009/ 8/14 - 15 o'clock DB size 3.178 GBytes Refresh
Settings	Method
Minual Schedule 3 Day(s) Description: cct From: 00 10: 23 Schedule Setting: Add Backup Setting 1: cct Delete Delete Delete	NO. Location Capacity Free Space E: 200.43 GB 193.26 GB
	Remove the files after backup

Step1: Click "Schedule" for schedule backup settings.
Step2: Enter the days for backup and backup description.
Step3: Enter the start and end time. (From...To..., by hour.)
Step4: Click the storage location on the right side.
Step5: Click "Add" to add schedule backup settings.

Settings	Method			
Manual 1. Schedule	O Hard Disk	Storage 🛛 🔿 Disc Buri	ning	
2. 3 Day(s) Description: cct	🔺 NO, 🛛 L	ocation	Capacity	Free Space
 3. From: 00 ÷ To: 23 ÷ 5. Add Backup Setting 1: cct Delete 	4 .1 E	3	200,43 GB	193.26 GB
		the files after backup		

After backup schedule profile is created, now you can put system backup into your surveillance scheduling. Please follow the steps below for setup scheduled backup.

Step1: Click on "Schedule" tab of the setup.

Step2: Select "System" icon in the Device and Operation block.

Step3: Select mode in "Daily", Weekly" or "Specific".

Step4: Select "Backup" in the operation.

Step5: Select the channel/IP cam you want to add schedule.

Step6: Drag the timeline to set up start/end time or direct input the time in the Time block.

Step7: Click "Add" in the operation to add backup schedule.

Step8: Now the backup schedule has been add on the schedule list.

(The End Time will not be display for it needs to end by the whole data has been backup.)

		Device & Operation
		Device 18 19 20 21 22 23 24
	System	
	<u>@</u>	Compro_IP50W
	Camera	
	I	
- [Detection	2 🕘
1.	Ū	
	Schedule	3. Time Resolution: 0 1 0 5 0 10 0 15 0 30 Minute(s)
	A	Mode Time Operation
	Üser	Daily / Start Time: End Time: 4 Backup
	fu	Weekly PM 09:00 PM 09:30
	IO	Specific 7.
	((.))	Schedule List
	Alert	CH Start Time End Time Mode Operation
	C	Per Party Date Party D
	Storage	0 .
	B	History
	Network	ОК

Setup / Configuration

Before starting to use ComproView, there are a few system settings should be configured. System setup menu can be accessed through System menu in the Setup.

<u>System</u>

-	
System	General
System Name: CV5-100	Language: English
Schedule Reboot	Time Sync / Last Update
Camera Login at Startup	
System boot into monitor mode	Sync Sync
	Auto Scan 3 Sec
Scholub Research	Event limited by 1000 Record(s)
8 menu	
Log User	User Interface
System Log Clean All	Normal Color:
IO Log limited by: 1000 Record(s)	Focus Color:
	Alarm Color:
Alert Log Event:	Charles Control of Charles Contr
System, Login/out, Device, Network	Good of Full Region Display
8	Main Panel O Left O Right
Network	Cancel Apply
	1. Setup
2010/07/02 Friday 16:41:26	

Settings are categorized into System, General, User Interface and Log.

	System	General
	System System	General
System	Name: CV5-100	Language: English
Q	Schedule Reboot	Time Sync / Last Update
Camera	🔲 Login at Startup	
\odot	System boot into monitor mode	Sync
Detection	Show setup wizard at startup	System Sound
Ŀ	Loading Limitation	Auto Scan 3 Sec
Schedule		UI setting
. 8	Log	User Interface
User		
E E	System Log Clean All	Normal Color:
ю	Log limited by: 1000 Record(s)	Hover Color:
()		Alarm Color:
Alert	Log Event:	
C	Sustem Login/out: Davies Naturals	
Storage	System, Login, out, Device, Network	Full Region Display
		Main Panel O Left O Right
Network	ОК	Cancel Apply
	2010/07/02 Friday 16:41:26	

<u>System</u>

- Schedule Reboot: The system will reboot at the schedule time. (Please refer to the schedule setup section.)
- Login at Startup: ComproView will automatically login the user with respect to the user name and password entered at setup.
- System boot into monitor mode: When checked, the system will automatically connect to cameras and begin monitoring when system starts up.
- Show setup wizard at startup: When checked, the setup wizard will display when you open the ComproView.
- Loading Limitation: When checked, the system will automatically adjust the channel frame rate for system loading balance.
- Enable system hint: Allow system to reminder you about the function.

<u>General</u>

- Language: Different system language selections can be chosen from here.
- Sync (time): This will synchronize the system clock with the operating system.
- **System sound**: This will turn on / off the system sound.
- Auto scan: 1-60 sec.
- Even limited by 50-2000 records.

<u>User Interface</u>

- Normal / Hover / Focus / Alarm Color: Each mouse/operation status can be displayed using different color.
- Animation Effect: Fade in / out animation when a window is opened / closed.
- Cloud UI: Enable / Disable this option. By enabling this option, the ComproView UI will switch to "display mode" once the cursor move out.

ystem	General
lystem Name : CVS-100	Language : English
ichedule Reboot : Disable	System Sound : Disable
ogin Password Check : Enable	Auto Scan 3 Second(s)
uto Monitor : Disable	Event limited by 1000 Record(s)
how setup wizard at startup : Enable	
oading Limitation : Disable	
how system hint : Enable	
lystem Log i Enable	UI Color : Default
lystem Log : Enable	UI Color : Default
og Limit by 1000 Record(s)	Animation Effect : Enable
og Event : System, Login/out, Device, Network	Cloud UI : Enable
	Full Region Display : Disable

Cloud UI enable – All the option will be display only



Cloud UI disable – All the option will shows up for select

- Full Region Display: ComproView will auto fit user's monitor size / resolution settings.
- Main Panel (Left/Right): It will define the location of Main Panel.

<u>Log</u>

- **System log**: Enable / Disable system log. System log is a tool to record ComproView system operations.
- Log limited by 50-2000 records.
- Log Event: Set the types of events to be recorded in system log. (System, Login/out, Device, Network.)

<u>Camera Setup</u>

This is the Camera setup menu where you will configure the settings to connect the cameras on different channels.

System © Camera	Channel Channel Preview Channel-1 Channel-1	General Display Captions: Name, State, Indicator Position: Top Bottom Display Scale: Original Stretch
Detection Schedule	Device Connect Auto Scan Duration: 3 Second(s) Camera Time Out: 3 Second(s) Device IP Camera : Compro IP50W IP Address : 169.254.243.201 Format : MPEG-4 Frame Rate : 30 Resolution : 320x240	Recording Enable Method: Non Stop Pre-Recording: 3 Second(s) Post-Recording: 3 Second(s) Event-Recording: 10 Second(s)
IO Alert Storage Network	Action Event Event List: Motion, Missing, Foreign, Scene, IO Input, Manual, Au IO Input: OK Car	Notification Notification List: I IO Output IO Output: IO Output: PTZ Preset: PTZ Group:

Channel and Chanel Preview

Channel selection, from channel 1 to channel 32, and preview on the right side.

<u>Device</u>

- **Connect**: Connect / Disconnect the selected channel (s).
- Auto scan duration: 1-60 sec.
- Camera time out: 3-60 sec.

IP Camera Setup

ComproView provides excellent support for IP Cameras from numerous different manufacturers. This section will guide you through how to establish IP camera connection.

In Camera setup menu, select the IP Camera and open the setup page in the Device section.

	Device
	Auto Scan Duration: 3 Second(s)
Open Setup	Camera Time Out: 3 Second(s)
open detap	Setup IP Camera : Compro IP50W IP Address : 169.254.243.201 Format : MPEG-4 Frame Rate : 30 Resolution : 320x240

Then you will see the setup page. (As shown in the figure below.)

Network	Device	
Camera Name:	Manufacture:	Stream:
Channel-1	Compro	Stream 1 🔽
IP Address: Hostname	Model:	Stream 1 Stream 2 H.264
192 . 100 . 0 . 133	Detect	Enable Turbo Picture Mode
User Name: admin Password: ***** RTSP Port: 554 HTTP Port: 80 Protocol: UDP O TCP	Information: Video Format : MPEG-4, H.264 Audio : Support IO : Support (3 In/3 Out) Pan/Tilt/Zoom : Support Low Light Mode : Support	Frame Rate: 15 Resolution: 1280×1024 Compression: 1.5Mbps Rotation: 180 Enable Audio Enable Audio Enable IO
Client Port: 5000 - 5003		Enable PTZ
	OK Cancel	

The yellow Information box (in the figure above) displays support information from the IP Camera you are using.

Network

- **Camera Name**: Enter name to be displayed on the screen for this camera.
- IP Address: Enter the IP Address for this IP camera.
- **User Name**: Enter the login username for this IP camera.
- **Password**: Enter the login password for this IP camera.
- **RTSP Port**: Enter the assigned RTSP numeric for this IP camera.
- **HTTP Port:** Enter the assigned HTTP numeric for this IP camera.
- **Protocol:** Select using UDP or TCP protocol.
- **Client Port:** Enter the client port (Default 5000-5003).

Device

- **Manufacture**: Select the manufacturer of this IP camera from the database.
- **Model**: Select the IP camera model from the list.
- **Detect**: Auto Detect the IP camera model for selection.
- Information: Important summary information of this IP camera will be displayed here.
- **Stream**: Select which video stream to be used.
- **Format**: Select the video compression codec to use.
- Frame Rate: Set the frame rate for this IP camera.
- **Resolution**: Select the resolution for this IP camera.
- **Compression**: Set the compression ratio for this IP camera (the lower the compression, the clearer the image).
- **Rotation**: set the image rotation for this IP camera.
- Enable Audio: Enable / Disable audio transmission.
- Enable IO: Enable / Disable IO input / output.
- **Enable PTZ**: Enable / Disable PTZ features.
- Enable Low Light Mode: Enable / Disable low light mode to get clearer video.

After you have finished configuring these settings, press OK to exit IP Camera setup page. Then at the bottom of Camera page, press Apply to apply the changes. The selected channels should connect to their corresponding cameras.

<u>General</u>

- Display Captions (Name, Date, Time, State, Indicator, and Network Information): Select what information will be displayed on the screen.
- **Position (Top / Bottom)**: The location captions will be displayed.
- **Display Scale (Original / Stretch)**: Select the display scale type for this channel, either the original display size or stretched display to fit the screen.



<u>Recording</u>

Recording is an essential part of surveillance video management. There are many recording options built-in for all kinds of occasions. Select from four different types of recording methods (Non Stop, Event, and Time Lapse) below.

To Setup Recording for IP Camera:

Open "Setup" on the main console panel and click on "Camera" menu page. Make sure IP Camera is selected in Device section. In the Recording section, select "Enable", choose the "Recording Method" (Non Stop, Event, Time Lapse).

Make sure at least one type of detection is enabled and define the values for "Pre-Recording", "Post-Recording" and "Event-Recording" duration if Event or Time Lapse is chosen.

Then, at the bottom of Camera Setup page, press "Apply" to activate the recording settings.

System Camera	Channel Channel Preview 1 2 3 4 5 6 7 6 9 1 1 2 3 1 5 1<	General Display Captions: Name, State, Indicator Position: Top Bottom Display Scale: Original Stretch
Contraction Schedule User	Device Connect Auto Scan Duration: 3 Second(s) Camera Time Out: 3 Second(s) IP Camera : Compro IP50W IP Address : 169.254.243.201 Format : MPEG-4 Frame Rate : 30 Resolution : 320x240 V	Recording Enable Method: Non Stop Pre-Recording: 3 Second(s) Post-Recording: 3 Second(s) Event-Recording: 10 Second(s)
IO () Alert Storage Left Network	Action Event Event List: Motion, Missing, Foreign, Scene, IO Input, Manual, Au IO Input: OK Can	Notification Notification List: Record, IO Output, Sound IO Output: Yest: PTZ Preset: PTZ Group:

- Enable / Disable: Start / Stop Recording.
- Recording Method: Three recording methods are provided in ComproView. They are Non Stop, Event, and Time Lapse recording.
 - Non Stop recording: This is an always recording option. Once enabled, ComproView will record video from selected channel(s) by user.
 - Event recording: This mode only starts recording when an event is triggered. At least one type of detections (Motion, or Audio) needs to be enabled to trigger recording.
 - Time Lapse recording: This mode will start recording when an event is triggered and will lapse a user-defined amount of recording time. At least one type of detections (Motion or Audio) needs to be enabled to trigger recording. System will activate recording for the amount of time defined by Time Lapse setting, regardless of triggered event duration.
- **Pre-Recording**: 0-30 sec.
- **Post-Recording**: 0-30 sec.
- Event recording: 1-120 sec.

Action Event (Alert)

Camera alerts are configured in this section. Action Events (from Detection) and Notifications (from Alert) are chosen here. Detailed detection setup is in the Detection setup menu tag. Detailed alert setup is in the Alert setup menu tag.

How to set up Camera Alert (with Action Event and Notification)

There is a list of Action Events can be chosen (Motion, IO Input, Manual, Audio, Video Signal Loss). You can choose one or more of these events to watch over. Make sure corresponding detection(s) (in Detection menu) is enabled (i.e. to trigger a Motion Action Event, Motion detection must be enabled).

Channel	Channel Preview	General	Name, State, Indicator	
Channel-1	NO Preview !	Position: O	Top O Bott Original O Stre	om tch
Device) (Recording		
etection Connect Auto Scan Duration: 3 Chedule Camera Time Out: 30 Setup IP Camera : Com IP Address : 192 User Format : MPEG-4	Second(s) Second(s) pro IP70 .168.0.193	Enable Method: Non Sto Pre-Recording:	3 Second(s)	5econds
Frame Rate : 15 Resolution : 320: Action Event	×240 🗸	chosen f	rom this list	
Alert Event List: Motion, 10 Input, Ma Motion IO Input: Motion IO Input: IO Input	anual, Audio, Video Signal 🤜	IO Output:		Setup)
itorage		PTZ Preset:	one > PTZ Group:	< None >

Event list:

- **Motion**: When motion event is detected, action will be taken (from notification list).
- **IO Input**: When IO input is detected, action will be taken (from notification list).
- **Manual**: When manual event triggers, action will be taken (from notification list).
- Audio: When audio event is detected, action will be taken (from notification list).
- Video Signal Loss: When video signal loss is detected, action will be taken (from notification list).

IO Input:

Select the sensor for IO input, or you can click the "**Setup**" button to set up sensor from IO devices setup.

Notification

There is a list of Notifications can be chosen (<u>IO Output, PTZ,</u> <u>Zoom, and Screen</u>). You can choose one or more of these notifications to activate when an Action Event is triggered. Make sure corresponding Alert option(s) (in Alert menu) is configured.

System	Channel		General Channel Name : Channel-1 Display Captions : Name, State, Indicator Display Position : Top Display Scale : Original
Ś	Device		Recording
Detection	Connect : Enable	Preview First : Disable	Recording : Enable
(-)	Auto Scan 3 Second(s)	Camera Time Out: 30 Second(s)	Recording Method : Non Stop
Schedule	IP Camera : Compro IP530W		Pre-Recording 3 Second(s) Post-Recording 3 Second(s)
0	Format : MPEG-4	Frame Rate : 15	Event Recording 10 Second(s)
Ā	Resolution : 640x480	Compression : 1Mbps	
User	Rotation : 180	Audio : Enable	
Ŀ	I/O : Enable	PTZ Function : Enable	
IO	Action Event		Notification
((-))			Notification List:
Notif	fication can b	e Change,	IO Output:
chos	sen from this	list.	PTZ Preset:
Network		ОК	Cancel Apply

Notification List:

- **IO Output**: When an event is triggered from Action Event, IO Output will deliver a signal (note: I/O setting needs to be enabled).
- **PTZ**: When an event is triggered from Action Event, PTZ preset points / patrol group movement will begin (note: PTZ preset points and patrol groups need to be pre-defined).
- **Zoom**: When an event is triggered from Action Event, 1 channel view zooming will run.
- Screen: When an event is triggered from Action Event, screen will begin flashing to notify the user.

IO Input:

Select the sensor for IO input, or you can click the "**Setup**" button to set up sensor from IO devices setup.

PTZ Preset:

When an event is triggered from Action Event, the lens of PTZ camera will move to preset point for watching. (Only available from PTZ feature enabled IP camera.)

PTZ Group:

When an event is triggered from Action Event, the lens of PTZ camera will move by the preset group for patrol. (Only available from PTZ feature enabled IP camera.)

Detection

ComproView offers the smart detection functions for more intelligent surveillance. They are Motion detection, and Audio detection.

Figure below displays two different types of status (Triggered mode with red light indicator and standby mode with green light indicator), and you can see there are two indicators (the left indicator stand for all the available detection types besides Motion Detection, while the right one only stand for Motion detection), which will shown on the top-right corner of every channel.



The motion detection demonstration photos are displayed below.





System Q Camera Camera Detection	Channel	Channel Preview No Preview !
Schedule	Motion Detection	Audio Detection
C User	Enable	Enable
ю	Duration: 5 Second	Duration: 5 Second
(••) Alert	Low High	Low High
Storage		
Network	OK Can	icel Apply

Channel and Channel Preview

Click the channel number to set up detection. (CH1 ~ CH32)

Motion Detection

- **Enable:** Enable / Disable Motion detection.
- **Duration x second**: The time interval that Motion detection will wait to detect next movement after initial trigger.
- **Sensitivity** (Low / High): Detection sensitivity adjustment.

Setup Motion detection

Here we will run through Motion detection setup as an example.

- Step1: In Detection menu page, first, you will select the channel(s) of detection to enable.
- **Step2:** Then Enable Motion Detection.
- **Step3:** Enter the Motion detecting duration time in Duration x Second.
- **Step4:** Adjust the detection sensitivity if necessary.

Channel Channel Channel-1 (27.0 FP5)	
Motion Detection	
Enable	Duration: 5 Second
Sensitivity: Low	High

Lastly, press the Apply button at the bottom of Detection menu page.

Return to preview mode and you should be able to see the channel has Motion detection indicator ON (red light).



Audio Detection

- Enable: Enable / Disable Audio Detection.
- **Duration x second**: Each audio detecting trigger will last at least x second long; there will be no audio detection trigger within this duration time.
- **Sensitivity** (Low / High): Detection sensitivity adjustment.

<u>Schedule</u>

Camera © Detection Cthedule	Device & Operation 1. Select Camera or System for setup. D1-Channel-1 0. Select related operation. D2-Channel-2 0. Then select related operation. D3-Channel-3 0. System 0. D4-Channel-4 0. 0. Select related operation. D5-Channel-5 0. 0. Select related operation. D5-Channel-6 D5-Channel-6 D6-Channel-6 D6-Channel-6 D6-Channel-6 D6-Channel-6 D6-Channel-6 D6-Channel-6 D6-Channel-6 D6-Channel-6 D6-Channel-6 D6-Channel-6
Lser IO Alert Storage	Mode Time Daily Start Time: Weekly Start Time: PM 06:48 PM 08:58 Specific Add Schedule List CH Start Time End Time: Q Mode Operation Del Del All
Network	ОК

Device & Operation

Firstly, you have to choose the schedule setup for camera or system. Then select the related Operation to schedule.

Camera (Camera 01 ~ Camera 32) Camera Operations:

- Non Stop Record
- Event Record by Motion
- Event Record by Audio
- Event Record by IO
- Time Lapse Record by Motion
- Time Lapse Record by Audio
- Time Lapse Record by IO

System (System 01 ~ System 32) System Operations:

Backup

<u>Mode</u>

- **Daily:** Set schedule recording of today.
- Weekly: Set weekly schedule recording.
- **Specific:** Set schedule recording in specific date.

<u>Time</u>

- Start Time: Set Start Time of this schedule recording.
- **End Time:** Set End Time of this schedule recording.

Operation

- Non Stop Record: This is an always recording option. Once selected, ComproView will record video from setting time by user.
- Event Record: This mode only starts recording when an event is triggered. At least one type of detections (Motion, I/O, or Audio) needs to be enabled to trigger recording.
- **Time Lapse Record:** This mode will start recording when an event is triggered and will lapse a user-defined amount of recording time. At least one type of detections (Motion, I/O, or Audio) needs to be enabled to trigger recording. System will activate recording for the amount of time defined by Time Lapse setting, regardless of triggered event duration.

Schedule List

It provides the detail of schedule recording which contain channel, Start Time, End Time, Mode, Operation.

<u>User Setup</u>

This is the setup page for user administrative privileges organization. To add, delete, or edit a group or a user is to be done in Group/User Setup menu.

	Group / User	User Settings	
System	- 🛛 Administrator	Enable Access Control	
Q	A admin	Name	Privilege Level
Camera	Operator		Group Description
\odot		Password	Manager
Detection		Carlina Decement	Remote User
(Ŀ)			
Schedule		Description	
<u> </u>			
User			
딴			
IO			
((-))			
Alert	Option		
S	Modify Delete		
Storage			
t de la companya de l		ОК	
Network			

Group / User: Group & User list.

Option: To edit or delete the chosen user or group.

Group Setting

To create a new group, first right click the mouse on Group/User Setup menu, and choose "New Group". Then enable "Access Control", fill in "Name", "Description", "Group Privileges" info (Operations, Channels, IO Access). At the end, press "Add" to confirm this new group entry.

	Group / User	Group Settings		
System System Camera Detection Schedule User User Io Io Io Io Io Io Io Io Io I	- Administrator Admini Manager Operator Remote User	Enable Access Control Name: Manager Operation Access: Item Start Setting System Setting Playback Backup Index Viewer EMap Editor Camera Control View Control View Control Network Control Io Control Sound Control Sound Control Sound Control Sound Con	Description: Channel Access: Item Channel 1 Channel 2 Channel 2 Channel 3 Channel 4 Channel 5 Channel 6 IO Access: Item Item Item Item Item Item Item Item	
Alert Storage Network	Option Modify Delete	Talk Control		

- Access Control (Enable): Enable / Disable Access Control Setting.
- **Name**: Name of the Group.
- **Description**: Detail description about the group.
- **Operation Access**: Group access items / privileges.
- Channel Access: Group access channels.
- I/O Access: Group access Input/Output devices.

<u>User Setting</u>

To create a new user, first right click the mouse on Group/User panel, and choose "New User". Then enable "Access Control", fill in "Name", "Password", "Confirm Password", "Description", "User Privileges Level" (select one out of all groups). At the end, press "Add" to create this new user entry.

System System Camera Camera Detection Schedule Schedule User User IO Co Schedule	Group / User Administrator Admin Manager Operator Remote User	User Settings
Storage	Modify Delete	ОК

- Access Control (Enable): Enable / Disable Access Control Setting.
- Name: Login username entry.
- **Password / Confirm Password**: User password setting and confirmation.
- **Description**: User description.
- **Privilege level:** User privilege level assignment.

I/O Control (Digital Input / Output devices)

ComproView offers digital input / output device support, which allows user to connect input devices (sensors) and output devices (alarms) to ComproView system. You will be able to control these devices from ComproView.

After all digital input / output devices are connect to the PC (or server) that is running ComproView system; you should use I/O Control menu tag to configure its settings.

System Q Camera	Channel 2345678 910111213141516 Compro_1P50		Channel No P	Preview review !	General Enab IO Scan	le All Sensor Dev le All Alarm Devid Interval: 1	ices :es Second		
Detection	Sensor / I	nput Devices		Alarm / Ou	tput Devices				
	No.	Name	Status	No.	Name	Туре	Interval (See	:) Test	Status
Schedule	1	Sensor 1		1	Alarm 1	ON 🔽	10	Ŀ	
8	2	Sensor 2		2	Alarm 2	OFF 🔽	1	(Ir	
User	□3 [Sensor 3		3	Alarm 3	OFF	1	Ŀ	
Ē	4	Sensor 4		4	Alarm 4	OFF 🔽	1	(·	
	5	Sensor 5		5	Alarm 5	OFF -	1	(Lr	
(.)	6	Sensor 6		6	Alarm 6	OFF 🔽	1	Ŀ	
Alart	7	Sensor 7			Alarm 7	OFF 🔽	1	(Ir	
Alert		Sensor 8			Alarm 8	OFF V	1	(Ir	
S									
Storage									
Network				0	ĸ				

Channel and Chanel Preview

Channel selection, from channel 1 to channel 32, and preview on the right side.

<u>General</u>

- Enable: Enable / Disable All Sensor Devices.
- Enable: Enable / Disable All Alarm Devices.
- IO Scan Interval 1-60 Second.

For each Sensor / Input Devices

- No: Check your sensor/input device and list.
- Name: Display the name of device, or you can rename it.
- **Status:** Display device status.

For each Alarm / Output Devices

- No: Check your alarm/output device and list.
- **Name:** Display the name of device, or you can rename it.
- **Type:** Setup On/Off trigger.
- **Duration (Sec):** Setup interval time.
- **Test:** Click here to test the alarm is working.
- **Status:** Display device status.
<u>Alert Setup</u>

This is Alert Setup page. In Camera (Alert) section part of this manual, you are introduced to Camera (Alert), which composed of Action Events and Notifications. Items from Notifications (such as E-Mail for instance) need to be pre-configured in Alert Setup before Notifications can function properly.

Setup for each Notification / Alert item is explained in this section.

	E-Mail Sound
System © Camera © Detection ©	E-Mail Sound Enable User Defined Enable Server: < Mail Server > Port: Authorization SSL encryptiol Attach File Name: Password: 1 From: < E-Mail Address > Surver: To: < E-Mail Address > Surver Login Subject: 8 Car Horn 9 Dog0 Bark:
	Content:
User	Action Name Sound Name
	EMap Enable
Alert	Show Device Information
	Message Volume: Low High Enable Enable Enable Enable
Storage	Text Message: Warning I Preview Loop 3 Time(s) Modify
Network	ОК

<u>E-mail</u>

Enable	< Mail Server >	User Defined Google Mail Hotmail(MSN)
Autho	rization SSL e	
Name:	Pa	issword:
From:	< E-Mail Address >	
To:	< E-Mail Address >	
Subject:		
Cartert		

- Enable: Enable/disable E-Mail notification.
- User Defined: The E-mail notification support SMTP, Google and Hotmail, please select it from the list.
- **Server**: Enter email server information.
- Authorization: If email server requires authorization, activate this option to enter the necessary account information (Name and Password).
- **SSL encryption**: If you server provides the SSL encryption, you can check here.
- Attach file: Enable to attach a snapshot with the email.
- **From**: Enter the email "from" address.
- **To**: Enter the email "to" address.
- **Subject**: Enter the email subject.
- **Content**: Enter the content of the email.
- **Test**: Test email information right now (send out email).

<u>EMap</u>

- Enable: Enable/disable EMap notification.
- Auto Hide: The program will hide the EMap warning after the specified "Show time". (Show Time: 1-60 sec.)
- Show Device Information: Display the device information.

<u>Message</u>

Message	
📃 Enable	
Text Message:	Warning !

• **Enable**: Enable/disable the Message.

Enter the text you wish to display as warning message when triggered by action events. (Ex. Warning!)

<u>Sound</u>

Sound	
Enable	
Action Event:	Sound Bank:
No. Action Name	🔼 No. Object Name 🔥
System Startup System Startup System Lock System Lock System Reboot Motion Detected Object Detected Scene Change Detected Face Detected Audio Detected User Remote Login	1 Alarm 2 Alert ■ 3 Buzzer Hi 5 Police 6 Siren 7 Bell 8 Car Horn 9 Dog Bark ♥ 10 Door Bell 1 ♥
Linker List:	User Audio
Action Name	Sound Name
Volume: Low	High
Preview Loop	Time(s) Modify

- **Enable**: Enable/disable the alarm sound.
- Action event: Select an event that you wish to associate sound with. Choose from 110 action events. (from no.1 to 110.)
- **Sound bank:** Select a sound to associate with action event. Choose from 21 sound types. Select an action event and select

a sound, use 🔄 to associate the event with the sound. Use

to de-associate an event with its corresponding sound on

list.

- **Volume**: Adjust the volume that will be played.
- **Preview**: Enabled to preview the sound bank files.
- **Loop**: Enable and key in x number to enable repetitive sound play during an action event for x number of times.
- **Modify**: After changes are made, click "**Modify**" to apply changes.

<u>User Audio</u>

You can direct record the sound and save to file by yourself (need microphone on your system), or load your own wave file to the sound list. And you can put it into the sound bank for future use.

	Decoul Cile Nomes			
Record Time:	Record File Name:			
0.00 Seconds				
Time Left:		Reco	ord	Play
60.00 Seconds		Sto	p][Add to List
Load Wave File				
	Load File Name:			
		Loa	d)	Play
		Sto	n] [Add to List
				Add to tist
io. Object Name				Refresh
				Delete

<u>Storage</u>

This is the Storage setup menu page where you will assign storage directory for recording files and object indexes.

		_	_	_		_
	Storage Object List:	Capacity	Used Space	Free Space	Access Channel	
System	0 D:	49.39 GB	3.26 GB	46.13 GB	12345678910	$\overline{\Delta}$
Camera Camera Detection	1 C:\Compro\ComproView	55.88 GB	49.13 GB	6.74 GB	34567891011	∆ ⊽
Schedule	Conver					V
ПО	Add Modify Add Backup Remove			222	202200.	2
Strage Object List: No. location System System System Canero Canero Canero Canero Canero Canero Canero Canero Control Compro/ComproView S5.88 CB 49.13 CB 6.74 CB 345 678 9 10 11 C:\ComproView S5.88 CB 49.13 CB 6.74 CB 345 678 9 10 11 C:\ComproView S5.88 CB 49.13 CB 6.74 CB 345 678 9 10 11 C:\ComproView S5.88 CB 49.13 CB 6.74 CB 345 678 9 10 11 C:\ComproView S5.88 CB 49.13 CB 6.74 CB 345 678 9 10 11 C:\ComproView S5.88 CB 49.13 CB 6.74 CB 345 678 9 10 11 C:\ComproView S5.88 CB 49.13 CB 6.74 CB 40.04 CB 40.0						
	Available capacity for recording: 19.98 GB		Free:	19.98 GB 1	00 %	
Network			_	_		
2004) 💽 🕨 🥰 🔤 3/07/14 Tuesday 16:41:48			10 Views		

In Storage setup, first we need to assign an archive folder (s). To do so, press the "**Add**" button and windows built-in Browse Folders menu will pop up.

Browse For Folder	2 🛛
Select the root folder for the browse dialog :	
 Desktop My Documents My Computer Cocal Disk (C:) Mew Volume (D:) New Volume (E:) DVD-RW Drive (F:) Shared Documents 	
Folder: Local Disk (C:) Make New Folder OK	Cancel

Then, select the desired folder and press confirm.

After storage folders are chosen, select the **Channel** option. Only recordings from selected channels will be stored in the designated folders.

Channel		Highlight to select
		channels
Electricity	Tester alexader and a	

After channels are selected, storage limitation settings need to be chosen.

Settings			
Limitation:		Data Keeping:	
🔿 Use Max Cap	acity		😑 Loop Overwrite
🕘 Size	ings itation: Jse Max Capacity Size 20 GB Percentage 40.49 % ilable capacity for recording:	O Keep Data for 0 Day(s)	
O Percentage	40.49	%	🔿 Keep All Data
Available capacit	ty for rec	ording	: 19.98 GB

There are three modes of **Limitation** can be selected.

- Use Max Capacity: this mode allows recording to occupy the maximum space in the hard drive.
- **Size**: this mode allows the user to define what amount of hard drive space can be allocated for recordings.
- **Percentage**: this mode allows the user to define hard drive space by percentage that can be allocated for recording storage.

After limitation is selected, **Data Keeping** option is next.

- Loop Overwrite: this mode allows the system to overwrite the storage space with new recording files when it is full.
- Keep Data for Days: this mode allows the system to keep stored data for a user-defined number of days before it is open to data overwrite.
- Keep All Data: this mode always keeps data after recordings are saved until manually removed by user.

On the right side, there is a capacity pie chart that shows how much free hard drive space is left.

(Base on the storage space limitation setup.)



<u>Network</u>

This is the network setting for remote. 2-way audio setting is also in the network menu tag. A main ComproView server must be up and running to provide remote services.

	RTSP	Voice Out	
		Input Device:	Input Source:
<u>Oystem</u>	Client Port: 5000	Realtek HD Audio Input Realtek HD Digital input	CD Volume Mic Volume Line Volume Stereo Mix
Camera			
Detection			
Ŀ			
Schedule			
a			
User			
£			
IO			
((-))			
Alert			
C			
Storage			
ER I			
Network			
Network		ОК	

<u>RTSP</u>

• **Client Port**: The port which ComproView will communicate with cameras on the internet. You can use the video stream software or 3gpp stream available PDA/phones to watch the video.

Voice Out

- Input Device: Select audio input device.
- Input Source: Select audio input source.

Troubleshooting

Why can't I see any options in the Setup pages?

The ComproView default to enable the "Cloud UI", the "Cloud UI" will display the current settings not the options, you can click on the options to change it. Or you can disable the "Cloud UI" function in the Setup \rightarrow System \rightarrow User Interface.



Cloud UI enable – All the option will be display only

Cloud UI disable – All the option will shows up for select

Why can't find any camera in the "Auto Detect"?

Before you using the "Auto Detect" to detect your IP camera, please make sure the UPnP device searching is enable in your system.

In XP System:

Please check the Control Panel \rightarrow Network Connections \rightarrow My Network Place to see if there any IP camera available. If not, please enable it by click the task of "Show icons for network UPnP devices" on the left side.

Back 🔹 🜔) 🕐 🔊 Search 🎼 Folders 🛄 🗸	
ress 🧐 My Net	twork Places	
Network Task		
Wiew netwo	ork place	
Set up a ho	me or small	
office netwo Set up a win	ork	
for a home	or small office	
Yiew workg	roup computers	
UPnP device	es	
-		
Other Places	Show UPnP Device Icons	×
🕑 Desktop	To help protect your computer. Windows Firewall has blocked the UPnP device software from receiving information from the	
🧕 My Compu	network. This information is necessary for displaying the icons.	
My Docum	Do you want to open the Windows Firewall port settings so the software can detect networked UPnP devices? If you click N	ю,
C Shared Do	the icons will not be displayed.	
And the second second		

And if you are not installing the UPnP in your system, you can install it from Control Panel \rightarrow Add or Remove Programs \rightarrow Add/Remove Windows Components \rightarrow Network Service \rightarrow UPnP User Interface.

(The Windows installation CD required.)

🐱 Add or Re	move Programs	
Change or	Currently installed programs:	Show updates Sort by: Name
Programs	<u>Click here for support information.</u> To r Windows Components Wizard	Remove
Add New Programs Add/Remove Windows Components Components Set Program Access and Defaults	Avir Windows Components Com You can add or remove components of Wind	ows XP. 67.31MB 102.00MB
	ige ige ige To add or remove a component, click the che part of the component will be installed. To see Details. ige K-LL ige Components: ige Mar ige MSN Explorer ige Other Network File and Print Services	Networking Services To add or remove a component, click the check box. A shaded box means that only part of the component will be installed. To see what's included in a component, click Details. Subcomponents of Networking Services: Image: Service Discovery and Control Client Image: Peer-to-Peer Image: Service Discovery and Control Client Image: Service Discovery and Control Client <tr< td=""></tr<>
	IB ^y Micr ISP Micr ISP Micr ISP Micr ISP Micr ISP Micro Report Certificates ISP Micro ISP Micro Report Certificates ISP Micro ISP Micro Report Certificates ISP Micro Description: Contains a variety of specialized ISP Rea Total disk space required: 54.8 MB ISP Space subject on disk: 4447 A MB	Description: Displays icons in My Network Places for UPnP devices detected on the potential.
	Sma Space available on Usk. 4447.4 MB	Total disk space required: 54.8 MB Space available on disk: 4447.4 MB OK Cancel

In Vista System:

Please check the setting of Control Panel \rightarrow Network and Sharing Center \rightarrow Sharing and Discovery \rightarrow Network Discovery is turn on. If not, please turn on it.

😋 🔍 🛛 😨 😫 🕨 Control Panel 🕨 I	Network and Sharing Center		✓ 4y Search	- • • ×
Tasks View computers and devices Connect to a network Set up a connection or network Manage network connections Diagnose and repair	Network and Sharing Ce COMPRO-PC (This compute	enter	View full i	🕜
	Vetwork (Public network) Access Connection	Local and Internet Local Area Connection	Custor View st.	nize atus
	Sharing and Discovery	• On		\odot
	File sharing Public folder sharing Printer sharing	On On On (read only) Off (no printer installed)		
	Password protected sharing	 Off Off bit on only neonle who have a user 	account and narrword on this comm	() () () ()

Or maybe try to disable your Firewall or Anti-Virus temporary.

Camera connection fail in ComproView

Sometimes the anti-virus software (like NOD32) will block the connection between ComproView and camera, please go to the setup page and setup the ComproView as a trust application to access the internet.



Contacting Compro Technical Support

Before you submit an email for support, please check the troubleshooting list above. You may fill out the form (http://comprousa.com/en/form.htm) or directly email to **support@comprousa.com.**

Compro Technology, Inc. www.comprosecurity.com

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